

From: #####
Subject: Re: Complaint (Non-Wearing Of Mask in Management Office) / 2 of 2
Date: 2020October 30 at 0401H
To: Roisin Webb roisinwebb@medallioncorp.com, Sherbourne Site sherbournesite@medallioncorp.com, Anonymous Tenant anonymous@sherbournesite.org
Cc: Gina Elguea ginaelguea@medallioncorp.com, George Espinola georgeespinola@medallioncorp.com, Mask Law Violations complaints@masklaw.ca, Rocco Galati rocco@idirect.com, Ontario Human Rights Commission legal@ohrc.on.ca

««««« —WITHOUT PREJUDICE —»»»»»

Dear Ms Webb, Mr Espinola, Ms Elguea,

I have repeatedly(*a) addressed your lack of adequate signage, and requested that you properly train your staff on the Mandatory Masking Municipal Bylaw and Provincial Regulation.

On or shortly after July 29th, 2020(*b) when you received your COVID-19 Guidance information package, Medallion Corporation (the 'Corporation') was made fully aware of requirement that:

Summary of Requirements (*b)

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- You must create a mask policy for your establishment.
- You must communicate this new policy to staff and customers.
- You must train your staff on the policy and who is exempt.
- All staff, customers or visitors must wear a mask indoors, with some exceptions (e.g. children under the age of two and people with certain health conditions, employees in designated areas or protected by a physical barrier).
- Proof is not required if someone has an exemption.
- Signs must be posted at all entrances reminding everyone to wear a mask.

The mask bylaw has a set fine of \$1,000 for each offence.

Providing Service to People Unable to Wear a Mask or Face Covering (*b)

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- Not everyone is able to wear a mask. Please be respectful of people who are unable to wear one due to health, age or other reasons.
- Consider offering alternative services (e.g. online, telephone, curbside pickup) or offer off-peak hours of service.
- If your business is able to offer alternative services, please post this information by the front door, next to the mandatory mask bylaw poster.

The 'Spread the Word' package which has the clearly stated intent to "encourage **VOLUNTARY** compliance" in members of the public. Your non-compliant implementation of the signage guidelines (*c) has actually fostered an environment hostile to a person or persons unable to wear a mask, and I take significant umbrage at your employees' stupidity and generally hostile attitude when they are told (REPEATEDLY) that there are exemptions

to the Mandatory Mask bylaw/regulation. My rights do not end where your baseless fears begin, and it's not my fucking fault that you're addicted to the endorphin-based Fear Porn being peddled by [Little Stalin](#). Moreover, as quite specifically explored in the paper published by the Human Rights Commission how our Human Rights do NOT end just because you're afraid of getting the common flu and have been watching WA-AY too much Fear Porn. (*e)

- "...people may not be able to use the equipment or follow a procedure because of their disability or for another Code-related reason."
- "Organizations have a duty under the Code to accommodate these types of individual needs related to legitimate COVID-19 requirements, unless it would amount to undue hardship based on cost or health and safety"
- "An inability to access or use a mask or other equipment, or to follow a health and safety procedure, must not lead to automatic negative consequences such as employee discipline or termination, complete denial of service or eviction from housing."
- "No one should experience harassment or other discriminatory treatment based on a Code ground because they are unable to wear a mask, or choose to wear, or not wear, a mask, or require someone else to wear a mask based on advice from public health officials."

Moreover, when I was attempting to pay my rent on this day, Thursday, Oct 29 at the Management Office as usual, Ms Strickland very ignorantly sneered that "...[I] have the right not to wear a mask, but [she does] have the right to prevent [me] from paying rent.. because [she is] not comfortable with it." Your hubris is astounding, Ms Strickland, and if you REALLY want to get out the yardstick and see who's bigger, and who's being a total bully, you can read the short little section on "Competing Human Rights Situations"(*f) and hopefully realize that if she's so afraid of being exposed to everyday life, she can bloody well dig up her dead mother and crawl back in her womb, because she is **WAY THE FUCK OUTTA LINE**.

The Corporation will reasonably accommodate myself and EVERY SINGLE OTHER tenant; will moreover, distribute CORRECT and COMPLETE signage such that the Corporation is NOT fostering an environment hostile to persons unable or unwilling to wear a face mask or other "protective gear" such as a muzzle, and WILL do so without unreasonable delay. The Corporation has been in receipt of notice describing its non-compliance since at least Tuesday, Sept 01, and a recommended course of action to rectify said non-compliance. The Corporation doesn't have to give me an apology, just stop being such bullies. Its management will, however, issue a FORMAL APOLOGY in writing to my wife apologizing for creating a hostile living environment, and furthermore encouraging the shaming and persecution of individuals for the inability or unwillingness to submit to authoritarianism and wear a mask when on the premises of its apartment complex.

I am angry at the improper enforcement of the Mandatory Mask Bylaw/Regulation, which has resulted in an atmosphere where bullying and aggression appear to be "acceptable" when directed towards an individual unable or unwilling to wear a mask or face covering. The Corporation and its non-compliance with the Mandatory Mask Bylaw/Regulation has caused my wife and I to suffer shaming and harassment by other residents, and even by your

ignorant and poorly informed office staff. This has got to stop, and I'm putting the Corporation and its employees on Notice that unless the situation is rectified with appropriate care, concern, and expedience, I will unfortunately be required to begin the costly and time-consuming process of seeking sufficient legal remedy that the Corporation and its associates are restricted from continuing to, and/or compelled to compensate, any and all tenants of Medallion Corporation who has suffered from the unlawful and/or otherwise unreasonable injury to their rights under applicable legislation such as the Human Rights Code, the Residential Tenancy Act, and their Fundamental Rights and Freedoms as enumerated in Section 1 of the Constitution Act, 1982.

It is recommended that you stand down and stop being such a child. Just inform yourself, break your addiction to Doug Ford's Fear Porn, and exercise your faculty of critical thinking. Would you PLEASE stop letting yourself be manipulated like a dog in heat?

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Reference:

a.) You were warned:

<https://masklaw.ca/bylaws/2020/10/03/mask-exemption-toronto-residential-bylaw-counterstrike>

b.) Mandatory Mask bylaw as of August 11, 2020: **COVID 19: Mandatory Mask or Face Covering Bylaws Share**

<https://web.archive.org/web/20200811135737/https://www.toronto.ca/home/covid-19/covid-19-what-you-should-do/covid-19-orders-directives-by-laws/mandatory-mask-or-face-covering-bylaw/>

c.) Spread the Word package as of August 11, 2020: **Mandatory Mask or Face Covering posters**

<https://web.archive.org/web/20200811140733/https://www.toronto.ca/home/covid-19/covid-19-how-you-can-help/covid-19-spread-the-word/?accordion=face-masks-coverings>

d.) Mandatory Mask policy draft of August 11, 2020: **Draft Policy for Mandatory Masks in Apartments and Condominiums**

<https://web.archive.org/web/20200811160011/https://www.toronto.ca/wp-content/uploads/2020/08/9631-Sample-Policy-for-Mandatory-Masks-in-Apartments-and-Condominiums.pdf>

e.) COVID-19 and Ontario's Human Rights Code: **[13] Can an employer, service provider or landlord require me to wear a mask because of COVID-19?**

<https://masklaw.ca/legal/2020/10/09/covid-19-and-ontarios-human-rights->

[code-questions-and-answers](#)

f.) Policy on Competing Human Rights:
competing rights situations

[4.2] Examples of

<https://masklaw.ca/policies/2012/01/26/policy-competing-human-rights>